ARJUN PRADEEP SACHDEV



## CAREER OBJECTIVES

I am looking forward to a working environment that is mentally stimulating and provides opportunities to utilize my skills and to have a successful career in desktop support and system Admin with latest technologies and challenging tasks.

**PROFESSIONAL WORK EXPERIENCES**

Business Owner: Unique Computer Solutions Karad 5 January 2017 TO February 2020

I am experienced in computer repairing and networking I provide services as given below to school’s &

college’s photo studio’s and in many more office’s.

* Installation & Resolving windows OS and hardware related issues.
* Configure network printers and scanner in the network
* Configure and resolving issue MS office 2016.
* All laptop install OS, proper driver find and install, basic repairing.
* Resolving Network Problem and troubleshooting of LAN Connectivity and internet issue.
* Standard and basic software installation and support.
* Tally installation.
* Providing Support on over the Phone as well as Remote Control Software.
* Format and Install windows OS and support.
* Manage and support N-computing L-300 devices.
* Setup desktop computers and peripherals and test network connections.

**CORPORATE EXPERIENCES**

Working through Cybaem-Tech at Praj Industries Pune as IT Technical Support Engineer from 3rd October 2022

* Ticket Creating tool to solve user problems.
* AD manager to manage user login & passwords
* Outlook Troubleshooting
* MS-Office 365 install and licensing
* Domain network Sharing
* Network Printer and Scanner Configuration
* VPN Configuration
* Also, some internal software troubleshooting

## Working through Quess Corp Ltd. From 16th June 2023 at ACG Associated Capsules Pvt.Ltd

* Asset handover and configuration Laptop Desktop Printer
* Zebra Printers installation & configuration.
* SAP Installation
* Thunderbird Installation & configuration & profile backup (Alternative for Outlook)
* Server Backup in tape full backup & Incremental
* OWA Enabling to clean mailbox when its full (Used in case of thunderbird)
* Daily Inventory maintaining in excel.
* Reporting to manager about daily tasks.
* Faced temp Profile issue in domain and resolved it.

## PROFESSIONAL SKILLS

* + Computer & Laptop Repairing
  + Wired and Wireless Networking (LAN and WAN)
  + Data Recovery
  + File Sharing Via Lan/Wan
  + Printer Sharing
  + OS Installation & Troubleshooting
  + Wi-Fi Modem (Router) Configuration
  + Remote Support/Monitoring by using, Remote Desktop Connection

## CORE COMPETENCIES

* Target oriented
* Quick learner
* Problem solving capabilities and ability to respond positively to varied situations
* Proficient in coordinating with people
* Hardworking
* Good communication skills
* Teamwork
* Punctual

## ACADEMIC QUALIFICATIONS

* B.com - 56.83% Sadguru Gadage Maharaj College Karad (YCMOU)
* Hardware & Networking Certified Professional - A Grade | First Step InfoTech (Datapro) Karad
* Configuring Routers and Switches -

A Grade

* Cyber Security (basic ethical hacking) -

| First Step InfoTech (Datapro) Karad

| First Step InfoTech (Datapro) Karad

A Grade

* MS-CIT – 91 Marks | Sunbeam Infocom PVT.LTD Karad



* Microsoft Azure Administrator AZ-104 – Passed | Ethan’s-tech Baner Pune

## LANGUAGES I KNOW

1. English 3. Hindi
2. Marath 4. Sindhi

## OTHER INTERESTS | HOBBIES

* Internet surfing
* Listening to music
* Driving
* Learning more about computer & upgrading my skills
* Gaming
* Travelling

## PERSONAL DETAILS

* Date Of birth
* Gender
* Marital Status
* Current Location

# I hereby declare that all the information furnished above is true to the best of my knowledge.

 9th February,1995

 Male

 Unmarried

 Karad, Maharashtra

# Place - Karad



X

Arjun Pradeep Sachdev